

# RED ALERTS!



Keeping our Red Cross volunteer workforce engaged and informed



### ON THE HORIZON

- **March – Red Cross Month**
- **March – Women’s History Month**
- **March 8 – International Women’s Day**
- **March 12 – Daylight Saving Time begins.** Test your smoke alarms as you turn your clocks.
- **March 22 – Red Cross Giving Day**
- **March 28 – Virtual Volunteer Recruitment Fair.** More information on page 2.



## 37

Disaster responses in February. Clients helped: **122**



### MILESTONES

**ANITA JONES,**  
15 years

**ERNIE WOODY,**  
5 years

### VOLUNTEER SURVEY

Celebrating your Red Cross anniversary this quarter? If so, then watch for a Volunteer Satisfaction Survey. It will arrive via email with the subject line “We need your feedback” and helps us understand what we are doing well and where we can improve. Take a few minutes to fill it out.



Red Cross volunteer Honni Hoene hands out water after a reservoir burst in Lewiston, sending 3 million gallons of water rushing into neighborhoods and compromising the water supply. “Red Cross helps communities, and I really do appreciate that and I want to a part of that.”

## Pitching in after reservoir bursts

*When 3 million gallons of water flood Lewiston, Red Cross partners with city to lend helping hand*

**W**hen a city reservoir burst in Lewiston, Idaho, in January sending 3 million gallons of water rushing into surrounding neighborhoods, Red Cross volunteers were ready to help. The early morning emergency caused mudslides and road closures and compromised the drinking water supply for about 24,000 residents.

The city arranged for a water truck with spigots on the back and asked Red Cross to help with distribution.

“As people drove up, we helped them fill jugs,” said Max Nuxoll, a Lewiston resident who has volunteered with Red Cross since 2021.

Red Cross volunteers also handed out bot-

**SEE BURSTS, PAGE 2**

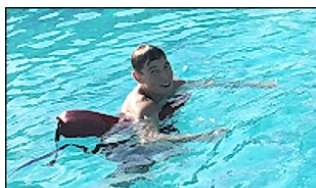


Volunteer Max Nuxoll has responded to more than 25 disasters since joining Red Cross in 2021. “It’s hard to go out to some of these calls and see this stuff, but I’m glad I’m able to help,” he said.

## Lifeguard receives Red Cross award

When a young boy was unable to breathe after being pulled from a city pool, Joshua Bushman didn’t hesitate to put his CPR training to use to save a life. And for that, Montana Red Cross honored the Wolf Point lifeguard with a Red Cross Lifesaving Award during its Board of Directors meeting in February.

Josh was lifeguarding at the city pool on a busy June day when a young boy named Jonathon suddenly sank to the bottom. Another lifeguard helped remove the boy from the water, and that’s when Josh and his training took over.



Josh Bushman recently received a Red Cross Lifesaving Award for performing CPR on a boy pulled from a pool.

Jonathon was blue, unconscious and wasn’t breathing, and Josh immediately began administering CPR, continuing

until the boy could breathe on his own. Soon after, an ambulance took Jonathon to the hospital, and he was released later that day.

Josh’s boss at the pool, Dan Horsmon, nominated the fourth-year lifeguard for the Red Cross award.

“Josh is a super nice hardworking kid who shows up anytime you need him,” Dan said.

Josh has earned his CPR certification twice and remained cool and calm under

**SEE AWARD, PAGE 2**

# We're hiring, plus volunteer wins

Learn about our Volunteer Recruitment Fair, save the date for the Disaster Training Academy and celebrate an amazing Service to the Armed Forces volunteer below.

**NATIONAL VOLUNTEER RECRUITMENT FAIR:** The American Red Cross will host a national Volunteer Recruitment Fair on March 28 anytime from 1-2:30 (MST). Please help spread the word with your friends and family. Register at <https://app.brazenconnect.com/events/vxxQR>.

**DISASTER TRAINING ACADEMY:** Save the date for the Disaster Training Academy, scheduled in West Yellowstone for April 28–May 1. Watch your inbox for the opportunity to register, course schedules and upcoming information. Limited space available so ask your supervisor for eligibility requirements. Send questions to [IDMTInstitute@redcross.org](mailto:IDMTInstitute@redcross.org).

**WE'RE HIRING:** The American Red Cross of Idaho, Montana and East Oregon is seeking a caring leader to join our disaster services team.

Support volunteers and collaborate with community partners to build community resiliency and respond to disasters.

This position will be located in one of the following counties:

**Idaho:** Latah, Nez Perce, Lewis, Clearwater, Valley, Adams, Washington or Payette

**Oregon:** Wallowa, Union, Baker, Malheur

To learn more or apply, visit <https://>



[rdcrss.org/3xHLzXN](http://rdcrss.org/3xHLzXN).

**POSITION OF THE MONTH:** Help save lives in your community by using your customer service skills. Blood donor ambassadors ensure that blood donors have a pleasant and fulfilling experience, from the moment they arrive to the moment they leave. During a blood drive, whether you're greeting donors, answering questions or thanking them for their donation, your courtesy and professionalism will create a favorable impression that encourages ongoing donor support.

*Qualifications and key tasks:*

- Communicate in a professional manner with diverse populations.
- Demonstrate excellent customer service and comfort working with people.
- Manage the reception process by ensuring each donor is warmly greeted and assisted with initial intake according to the appointment priority system.
- Manage the hospitality experience by offering refreshments to donors, thanking them for their contribution, and offering to schedule their next donation appointment.

*Time requirements:* One 4– to 6-hour shift per month for six months. Needed availability is Monday through Friday during business hours when blood drives are held.



**Monique Chadwick of Kuna**

**VOLUNTEER OF THE QUARTER:** Congratulations to Monique Chadwick of Kuna, Idaho, who was selected as the Pacific Division's Service to the Armed Forces Volunteer of the Quarter.

Monique and her dog Solo are part of the animal visitation program in Idaho, and she recently took over as the lead animal visitation volunteer. In this role, she schedules two teams of five dogs with their handlers to visit the Boise VA two to three times a week.

The team, including Monique and Solo, also supported two Halloween and one Christmas event with the Idaho National Guard.

With more than 100 animal visitation program volunteers on our roster, she not only maintains the schedule, but ensures all have the proper veterinarian paperwork and signed Red Cross volunteer agreements in their volunteer connection profiles. It is a Herculean effort, and she does it with a smile!

## Award: Lifeguard uses CPR to save boy

CONTINUED FROM PAGE 1

pressure.

"I've never been through a situation like that," he told his hometown newspaper. "I was just really glad I was there."

Montana Red Cross and its board presented Josh with a Lifesaving Award for Professional Responders, one of the

highest awards given by the American Red Cross to someone who saves a life by using skills and knowledge learned in a Red Cross Training Services course.

The American Red Cross has a long history of presenting these lifesaving awards, dating back to 1911. Since the program was reintroduced in 2018, the American Red Cross has handed out

more than 2,100 of these awards across the country, including three in Montana. Together these winners have saved more than 1,000 lives.

Besides Josh and his family, Wolf Point Mayor Chris Dschaak, Jonathon and his family, nominator Dan Horsmon, Red Cross staffers and board members and others also attended the virtual presentation.

## Bursts: Witnessing strength in others

CONTINUED FROM PAGE 1

tled water.

Max said residents were grateful for the help, and one man even returned with cookies and caramels his wife had made as a thank-you.

"He said, 'We appreciate what you're doing' and off he went," Max said.

Besides helping distribute water, Max also went to two homes that were damaged during the flooding to meet with those families. One household had a couple of generations living together, including a brother, sister and her children staying in a basement.

"They were still vacuuming the mud out four days later," he said. "And there was just a pile of muddy furniture out there. It was heartbreaking to see the situation, but we were able to offer some assistance."

Also helping in Lewiston were Jim and Julia Knauss, Misty Kalousek and relatively new Red Cross volunteer Honni Hoene, who lives just across the river in Clarkston, Wash. This was her

first disaster response. She heard some tough stories from people whose homes were damaged but was amazed at the resiliency she saw as well.

One young man who stopped in for water told Honni about all the hardships his family was going through but kept a smile on his face, she said. When he was ready to head out with two gallons of water on his shoulder, Honni offered to find him a ride, but he insisted he could handle it.

"Once he left it really affected me that he would be so strong and at least we could help him with the water," she said. "It just made me think there are a lot of people out here who need help."

Volunteering seems like a natural way to give back to a community that has given her much in return, Honni said.

"I have lived here my whole adult life," she said. "Community is so important, and Red Cross helps communities, and I really do appreciate that and I want to be a part of that."

Volunteering and service has always been in Max's blood as well. Besides

his work with the Red Cross, he also volunteers with AARP and serves as the community director with the Knights of Columbus church group.

"Number 1, I'm retired and I want to stay busy," he said. "And number 2, I'm retired Army with 26 years, and my whole life has been about service. It's a gift that was given to me."

Max has already responded to at least 25 disasters since joining the Red Cross two years ago, most of them home fires. And while the work is often difficult, it's also rewarding.

"I wouldn't do it if I didn't enjoy it," he said. "It's hard to go out to some of these calls and see this stuff, but I'm glad I'm able to help and give these people some hope."

**VOLUNTEER WITH RED CROSS**

The American Red Cross offers volunteer opportunities for almost any interest and skillset. Training is provided and the payoff is priceless. Learn more by emailing [IDMT.Recruiting@redcross.org](mailto:IDMT.Recruiting@redcross.org) or visiting [redcross.org/volunteer](http://redcross.org/volunteer).